

SERVICE HOTLINE

Number: 074/2024
Date: 20 May 2024

Name and Surname: Martin Koch
Designation: GOSF – Head of Trading Operations

CDM, IRD & BONDS | SYSTEM RESTARTS

Further to [Service Hotline 140/2023](#) we would like to provide an update to all market participants on the end of day system restarts for the Commodity Derivatives, Interest Rate Derivatives and Cash Bonds Markets which were introduced as part of the STT Technical upgrade.

The system restarts are done daily at 22h00 resulting in the disconnection of all users and the market being in an offline state until 05h00 the following morning.

Effective 22 May 2024, the system restarts will be conducted every Wednesday at 22h00 and will be offline during weekends.

Should you have any queries about this Service Hotline, please contact the Client Service Centre on +27 11 520 7777 or e-mail CustomerSupport@jse.co.za.

MARKETS / SERVICES:

- Equity Market
- Equity Derivatives Market
- Interest Rate Derivatives Market
- Currency Derivatives Market
- Commodity Derivatives Market
- Bond Market
- Bond ETP Market
- JSE Broker Deal Accounting (BDA)
- Real Time Clearing (RTC)
- Colocation
- International Access Point (IAP)
- EOD Information Subscribers
- Live Information Subscribers

ENVIRONMENT(S):

Production

ADDITIONAL INFORMATION:

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